

Comments, Compliments & Complaints 2021/22

Date received	Type (comment, compliment or complaint)	Service area	Format (Email, verbal, letter etc)	Overview	Action Required (Yes or No)	What action was taken?
07/04/2021	Compliment	Planning	Email	Comment regarding the Board's comments on the 'Chipping Norton HGV and Air Quality Management Study Report': <i>Excellent letter many thanks.</i>	No	N/A
09/04/2021	Compliment	Planning	Email	Comment regarding the Board's comments on planning application 21/00466/FUL (Cotswold DC): <i>Thank you for this comprehensive and constructive response John.</i>	No	N/A
15/04/2021	Compliment	Grants	Email	Thanking us for £10,000 in 2011 for solar panels which have now passed the 100,00kwh generation milestone and raised £40,000 in income for them.	No	N/A
16/04/2021	Compliment	Nature recovery	Email	Feedback on Nature recovery talk given to local WI branch	No	N/A
16/04/2021	Compliment	Planning	Email	Comment regarding the Board's comments on planning application 20/04673/FUL (Cotswold DC): <i>Geoffrey Clifton Brown spoke very positively about your response at a public meeting last week.</i>	No	N/A
16/04/2021	Compliment	Planning	Email	Comment regarding JM's involvement in Defra / MHCLG protected landscapes planning group: <i>Great to hear from Andy of the work you are doing nationally. Well done and well deserved!</i>	No	N/A
22/04/2021	Complaint	Rural Skills - Website	Email	Hi, https://www.cotswoldsاونب.org.uk/looking-after/rural-skills/building-with-lime-mortar/ Please could you let me know the availability of this course? Also, does it cover the techniques regards re-pointing in Lime? I have tried to click on the green/arrow button for the course and the next page just syas that my cart is empty...?	Yes	Replied to email and reported problem with new webpage
23/04/2021	Complaint	Rural Skills - Website	Email	We are trying to book onto your building with lime mortar course at Hill Farm Barn. Ideally we would like the May date for my husband, Nigel, however the website won't let me add it to the cart. Is this one sold out? If so is there a waiting list we could be added to?	Yes	Emailed reply
26/04/2021	Complaint	National Trail website	Email	Why use km ? The UK unit of distance is miles, you would hardly express costs in Euros, it's very awkward and contrary to use a foreign unit of measurement for a mainly UK audience, show a bit of common sense and revert to the correct measurement.	Yes	Fedback to Natural England who manage the website
05/05/2021	Compliment	Cotswold Way	Email	Fantastic experience and superbly maintained and signposted.	No	N/A

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05/05/2021	Compliment	Planning	Email	Comment regarding the Board's comments on planning application 21/01862/FUL (B&NES): <i>Many thanks for your prompt reply, John, and for the useful references.</i>	No	N/A
10/05/2021	Compliment	Rural Skills	Email	The course was great and James was wonderful. He was helpful and gave good advice. I learned a great deal. Thank you all for an enjoyable, well organised and instructive weekend	No	N/A
11/05/2021	Compliment	Cotswolds Wardens	Email	Just a heartfelt thanks for the time and effort taken to install the kissing gate near Doverow Woods. Much appreciated. Enjoy the day!	No	N/A
11/05/2021	Compliment	Rural Skills	Email	Really enjoyed the course, James was great, very informative, and patient! I feel it gave what I wanted to tackle some of the walls in my garden that are showing their age.	No	N/A
11/05/2021	Compliment	Rural Skills	Email	I enjoyed the course very much. James's, to us, extraordinary technical skills were matched only by his obvious love of his subject. First class!	No	N/A
13/05/2021	Comment	GCG	Email	I am not quite sure about signage - do you know what is planned? Also, aftercare advice - how and when will this come? Perhaps a short written guide would be useful for us, and I guess others. It's good to see the field turning green slowly now.	Yes	Passed to GCG Project Officer
13/05/2021	Complaint	Rural Skills - Website	Phone Call	Said that as a technophobe, found it difficult to find courses as it was click, click, click and link at bottom of RS webpage said to click to get to courses but just takes to top of page. Not obvious to her where the courses were.	No	N/A
13/05/2021	Complaint	Website	Phone Call	Couldn't understand how to use the drop down menu of the main website. Was looking for the Cotswold Lion and how to book to go onto warden walks.	Yes	Talked through how to use the drop down menu and where to find the relevant information.
14/05/2021	Comment	Kingfisher	Email	I am not clear as to when this opens. Please can I have more details for my holiday rentals guide to walking around the Cotswolds	Yes	
14/05/2021	Compliment	Planning	Email	Comment regarding adoption of Landscape-led Development and Housing Position Statements: <i>This will be really useful work John. What a tour de force.</i>	No	N/A
14/05/2021	Compliment	Planning	Email	Comment regarding adoption of Landscape-led Development and Housing Position Statements: <i>This is a significant piece of work. Well done.</i>	No	N/A

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16/05/2021	Complaint	Cotswold Way	Email	I need to report obstructions along your Cotswold way and posts that have been put in that endanger damage being done to mine and my guests vehicles. Please could someone from your team contact me to discuss.	Yes	Request more details
16/05/2021	Compliment	Planning	Email	Comment regarding adoption of Landscape-led Development and Housing Position Statements: <i>A stunning piece of work – very impressive – even covering setting</i>	No	N/A
17/05/2021	Compliment	Glorious Cotswold Grasslands	Email	Regarding botanical survey training day - <i>Thanks for organising today, I thoroughly enjoyed it and learnt quite a lot too. I thought it was well organised and that Kathy explained her side of things well</i>	No	N/A
17/05/2021	Compliment	Glorious Cotswold Grasslands	Email	Regarding botanical survey training day - <i>Well done for organising such a great days recording</i>	No	N/A
17/05/2021	Compliment	Glorious Cotswold Grasslands	Text message	Regarding botanical survey training day - <i>That was a really good day Anna thanks very much</i>	No	N/A
17/05/2021	Compliment	Planning	Email	Comment regarding adoption of Landscape-led Development and Housing Position Statements: <i>Thanks for circulating these Position Statements. Well done for getting them adopted – I know it will have involved considerable time and effort.</i>	No	N/A
28/05/2021	Compliment	Planning	Email	Comment regarding the Board's response to planning applications MW.0057/21 and MW.0058/21 (Castle Barn Quarry, Oxfordshire): <i>Thanks John for an excellent and well-argued objection to this proposal.</i>	No	N/A
30/05/2021	Compliment	Rural Skills	Email	<p>The course was amazing. It was an ideal day: walking through a beautiful forest with a guide who knew it like the back of his hand, who could point out birdsong, animal tracks, fungi, plants, badger sets, who could show us how the forest was being managed and why, which plants we could eat and when, how to tell the difference between beech and lime...</p> <p>Being a keen a birdwatcher, I was excited to hear blue tits, great tits, coal tits, marsh tits, wrens, blackcaps, nuthatches, goldcrests, and skylarks, and I saw a spotted flycatcher for the first time (thanks to Finch's ID skills!).</p> <p>Finch was kind and generous with his knowledge, and nicely laid back, too. My partner and I enjoyed not having much of a structure - just going on a ramble in the woods and chatting about whatever we saw or heard.</p> <p>I would recommend it to anyone wanting to know more of the wild around them, and also to those interested in land management and forestry. I'll definitely be signing up for more courses in the future!</p>	No	N/A

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01/06/2021	Compliment	Planning	Email	Comment regarding the Board's comments on Spelsbury Byway-Open-to-All-Traffic No. 44 Notice of Modification Order 2021: <i>Many thanks for taking the time to respond to this ... I think this response from the Board adds a lot of weight to the appeal against this judgement and is much appreciated.</i>	No	N/A
02/06/2021	Compliment	Administration	Email	Della, Andy Many thanks for allowing us the use of the Zoom facility. A very informative and agenda item rich meeting was had by all. Regards Barry Cox Chairperson Avon Valley Cotswold Wardens	No	N/A
02/06/2021	Compliment	Administration - Copy of Management Plan	Email	Hiya Della You are most kind-thanks for remembering and for looking-much appreciated Do not do any more for me on this -I have wasted enough of your valuable time-the next is probably in preparation-I will wait for that Best wishes and stay safe Tim ps-keep up your protection of our Cotswolds-it is well worth it!!!	No	N/A
10/06/2021	Compliment	Planning	Email	Comment regarding the Board's input to planning application MW.0149/18: <i>Many thanks ... for your very helpful comments on this ... All the work that you have put into this is certainly much appreciated.</i>	No	N/A
11/06/2021	Compliment	Rural Skills	Verbal with email to follow	Very pleased participants on first Rural Skills experience at Voltaire's Wood near Nailsworth: experience completely surpassed their expectations and pledge of support via social media platforms for these experiences .	No	N/A
11/06/2021	Compliment	Rural Skills	Email	Just wanted to say I thoroughly enjoyed the course and was amazed I managed to produce a reasonable length of wall. Nigel was excellent. He didn't overburden us with complicated advice but gave us simple tips and let us get on with our wall. However, he checked on us all regularly, giving us specific help and he maintained good sense of humour, throughout. Thanks once again.	No	N/A
15/06/2021	Compliment	Planning	Email	Comment regarding inclusion of JM's planning paper in a Natural England 'think piece' for Defra: <i>Well done indeed John - a feather in your cap.</i>	No	N/A
16/06/2021	Compliment	Voluntary Wardens	Email	I would be grateful if you could share this with as many of your Volunteer Group as possible. Thank you for helping us to keep the rights of way network open.	No	N/A
17/06/2021	Compliment	Planning	Email	Comment regarding the Board's response to planning application 21/00496/FUL: <i>I am full of admiration! Very sensitively but firmly expressed!</i>	No	N/A

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17/06/2021	Compliment	Rural Skills	Email	Sorry for the delay in providing feedback concerning the woodland ecology course on June 12th. We very much enjoyed the day and learned a great deal about woodland ecology in an attractive setting. Information about wild life and plant habitats was particularly appreciated. You asked how the course might be improved and our suggestion is that a hand out might be useful, particularly showing the lay out of the woods and its dominant features. These courses are invaluable in understanding our environment. Many thanks and good luck with future courses.	No	N/A
17/06/2021	Compliment	Voluntary Wardens	Email	I called by both Juniper and St George's on my way home and you have all done an amazing job!! We are very grateful.	No	N/A
18/06/2021	Compliment	Planning	Email	Comment regarding the Board's response to planning application 21/00496/FUL: <i>I think this is an excellent response.</i>	No	N/A
18/06/2021	Compliment	Rural Skills	Email	I have just finished the two day dry stone walling beginners course with James. First of all, the course was brilliant! A great experience for myself and the guys who work for me. Secondly, James was brilliant. I'm interested in doing one of the hedge laying courses as well? Are there any courses available. I will probably book three spaces again.	No	N/A
18/06/2021	Compliment	Voluntary Wardens	Facebook	I've always been impressed by the work that the Cotswold voluntary wardens too and how well maintained the footpaths are. This becomes even more apparent when one goes walking in another area of the UK where the paths and stiles are in a poor state. So I'd like to express my appreciation for the work you all do and say thank you !	No	N/A
19/06/2021	Compliment	Voluntary Wardens	Email	Thank you so much to you and your team. I am delighted with my kissing gate. I'm sorry I wasn't home to thank you in person. I thought you would put a small plaque on the gate to say who had erected it?	Yes	Trails & Access Lead thanked for Donation and arranged for sign.
20/06/2021	Compliment	Rural Skills	Email	Thanks again Ed for the foraging course yesterday I thoroughly enjoyed it and was inspired by the knowledge that you and Rob have, it was a real eye opener and we loved the hog weed with our dinner.	No	N/A
21/06/2021	Compliment	Planning	Email	Comment regarding inclusion of JM's 'Key AONB Planning Issues' paper in a Natural England 'think piece' for Defra: <i>I am not surprised that NE want to use your paper. It is very clearly written and very easy to read. (Quite something when discussing planning matters!)</i>	No	N/A
21/06/2021	Compliment	Planning	Email	Comment regarding inclusion of JM's 'Key AONB Planning Issues' paper in a Natural England 'think piece' for Defra: <i>Congratulations John. And what a help it will be for us to help focus on the strategic and overarching criteria. Thanks</i>	No	N/A
21/06/2021	Compliment	Planning	Email	Comment regarding the Board's response to planning application 21/01456/FUL (West Oxon DC): <i>Thank you sending me a copy of this vigorous report.</i>	No	N/A

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22/06/2021	Compliment	Planning	Email	Comment regarding the Board's response to the South Warwickshire Local Plan Scoping consultation: <i>Thank you John Very coherent and well argued.</i>	No	N/A
23/06/2021	Compliment	Planning	Email	Comment regarding the Board's response to planning application 21/01456/FUL (West Oxon DC): <i>Thank you for this. You address several of the issues that I have been vexed about, but express things in a far more professional way than I could manage. Much appreciated!</i>	No	N/A
24/06/2021	Compliment	Cotswold Way	Email	I'm half way along the Cotswold Way and wanted to congratulate you/ your team on the incredibly good signage along the route. I know not all of the path is in your area and so I'd appreciate it if you could forward this to your colleagues in relevant adjoining Counties. Whoever decided where to locate the CW signs must have been a walker as on many occasions after a complex junction there was a well placed second sign about 5-10m on that basically reassured me that I was indeed on the right path. I've walked many, many National Trails and the signage on the CW is, without doubt, the best I have experienced. Thank you and well done.	No	N/A
24/06/2021	Compliment	Voluntary Wardens		Re installation of 2 pedestrian gates at Highfold Farm and, today we have installed two more at St George's Field, Sheepscombe and repair of fencing at the entrance to Juniper Hill to enable cattle to graze the hill. <i>"Thank you - as ever we really appreciate the work you carryout."</i>	No	N/A

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27/06/2021	Complaint	Cotswold Way	Email	<p>Please could you provide me with contact details for someone who manages the Cotswold Way National Trail.</p> <p>I have been walking this trail in short legs over the last 7 years with my children. On Saturday 26.06.21 I was going to do a short walk along the route. This was to be starting at the layby on the A46 (at the junction with the M4) near Tormarton and walking south towards Bath.</p> <p>At the start of the walk the route goes through what I now know to be a dogging/cottaging area. The path at the edge of the wood is filthy – strewn with fly-tipped rubbish and discarded condoms. I was walking along the path with my 7 year old and a man deliberately man exposed himself at us. The police attended but were unable to find the man (Incident no. AS-20210626-0598). As I'm sure you can appreciate this was very distressing, especially as he has not been apprehended.</p> <p>The area feels unsafe and I feel at fault for putting myself and my child in that situation. I would like something positive to come out of this and so I would like to have the contact details of someone who manages the Cotswold Way to see if something can be done to make this part of the trail feel and be safer. My initial thoughts are having the area cleaned up with bins installed, clearer trail signage indicating that you can walk alongside the wood and don't have to walk through it, or even a diversion around this area.</p> <p>I would really like to discuss this with someone and I look forward to hearing from you.</p>	Yes	Passed to Trails & Access Lead who contacted Police, neighbouring landowner and PROW.
29/06/2021	Compliment	Cotswold Way	Email	<p>Re Tormarton incident:</p> <p><i>Thank you for your email. I am really appreciative of how seriously you have taken this and how you are acting swiftly and proactively - it makes dealing with what happened much easier.</i></p>	No	N/A
29/06/2021	Compliment	Rural Skills	Email	<p>Great to meet you and Colin last week, both myself and Chris found the 2 days very enjoyable!</p>	No	N/a
01/07/2021	Complaint	Discoverer Pass	Email	<p>I have been looking at exploring the Cotswolds with this travel pass, as promoted on https://www.cotswoldsaoanb.org.uk/visiting-and-exploring/cotswolds-train-station/discoverer-one-day-pass/</p> <p>However, the train sections on which this pass is valid do not join up, and so one needs to use buses as well in order to tour the area, and use the trains to full effect. The promotion states it is valid on certain Stagecoach and Johnstone coaches services. However, their websites do not mention (as far as I can see) the availability of this pass, or clarify its validity on their services. Nor can I find this information anywhere else.</p> <p>So can you clarify the bus services on which this pass is valid please?</p> <p>Can I also encourage you to put this information on your website, as I cannot see how anyone would buy this pass without this information?</p>	Yes	Office Manger investigated, identified additional problems with GWR website also and Passed to Comms Officer, who has relayed those issues to GWR, we are no longer involved with running this.
01/07/2021	Compliment	Cotswold Lion	Email	<p>It looks fab!</p>	No	N/a
01/07/2021	Compliment	Cotswold Lion	Email	<p>It looks fab!</p>	No	N/a

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01/07/2021	compliment	Voluntary Wardens	Facebook	Dry stone wall along the Cotswold Way 'Excellent job all - I regularly walk my dogs up there and have watched progress with interest over the last couple of years. It looks fantastic!	No	NA
01/07/2021	Compliment	Sustainable Development Fund (now concluded)	Email	Shipston entered the EA 2021 award scheme for flood defence and have just won first place under the Community Partnership category of which we are all proud. And you might like to know that in the YouTube award presentation the Brailes bund features at around 19 minutes on https://www.youtube.com/watch?v=AbPhIB_VOi0 . So just to let you know that without your financial help the bund would not have been built and helped towards the prevention of flooding and this award.	No	N/a
10/07/2021	Compliment	Planning	Email	Comment regarding the Board's draft response to the Glover Review (Proposal 6) questionnaire: <i>John this is so comprehensive, thanks.</i>	No	N/A
10/07/2021	Compliment	Planning	Email	Comment regarding the Board's draft response to the Glover Review (Proposal 6) questionnaire: <i>A very good detailed response.</i>	No	N/A
12/07/2021	Compliment	Planning	Email	Comment regarding the Board's draft response to the Glover Review (Proposal 6) questionnaire: <i>I think it is really good.</i>	No	N/A
12/07/2021	Compliment	Planning	Email	Comment regarding the Board's draft response to the Glover Review (Proposal 6) questionnaire: <i>I think this is really good and comprehensive.</i>	No	N/A
12/07/2021	Compliment	Rural Skills	Email	I really enjoyed Saturday	No	N/A
13/07/2021	Compliment	Rural Skills	Email	Vicki and Jane had a great time on the course!	No	N/A
14/07/2021	Compliment	Planning	Email	Comment regarding the Board's draft response to the Glover Review (Proposal 6) questionnaire: <i>An excellent piece of work - quite a masterpiece of a response.</i>	No	N/A
14/07/2021	Compliment	Trails and Access	Email	Thank you so much Ed! I really appreciate it! I will make sure someone looks into Brissco. This is really useful. Completely agree with your thoughts... hadn't considered the possibility that a landowner could change their mind! I realise we failed to think about a lot of these things in the first stage of our project which could explain why some of our initial signage went missing! Thank you so much again, Jake. P.s I think the gateway routes are fantastically done by the way!	No	N/A
14/07/2021	Compliment	Voluntary Wardens	Facebook	Lovely walk, many thanks to the voluntary wardens	No	NA
16/07/2021	Compliment	Nature Recovery	Email	Comment on draft nature Recovery Plan " <i>I think you have done an amazing amount of work piecing it all together.</i> "	No	N/A

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16/07/2021	Compliment	Rural Skills	Email	<p>Thank you so much for that wonderful feedback! Sam is an amazing student and it sounds like you have given him some amazing opportunities to develop a range of new skills.</p> <p>The Rural skills programme also sounds absolutely fantastic, I can already think of a number of our students who would love an opportunity to take part in this. I have passed your email on to Phil White (Careers leader/Deputy Principal) and Scott Powels (Inclusion manager) and asked them to contact you to explore this further as I think it is something we would love to be involved with.</p> <p>Thank you so much!</p>	No	N/A
16/07/2021	Compliment	Rural Skills	Email	<p>Just wanted to say Sam had a great day yesterday and talked about it all evening (when he wasn't playing rugby). Thank you so much for making it such a great day. Please do shout if you need any help moving heavy stuff or anything. I am sure Sam would be happy to help.</p>	No	N/A
17/07/2021	Complaint	Planning	Email	<p>Comment regarding our draft comments on the renewable energy policy in the draft Stroud Local Plan: <i>You have very recent attempted a rewriting of the policy. It came out of the blue and without prior consultation with the working party members. Moreover, you have given just a few working days before you wish to submit this in the name of the Board. I have to say that this is just not acceptable. I shall contact Andy Parsons and our chairman to ask that the draft is not authorised.</i> (N.B. Norman also threatened to step down as a Board member if we did not withdraw the draft comments).</p>	Yes	JM had Zoom meeting with NK on 19/07. NK reiterated the same points after this meeting. Chairman, Chief Exec and PIWG did not accept Norman's comments or his request.
18/07/2021	Compliment	Voluntary Wardens	Facebook	<p>You lot are the best! Such great work to such a high standard. You really make a massive difference. Thank you</p>	No	NA
19/07/2021	Compliment	Rural Skills	Email	<p>Having attended the Drystone walling course last weekend I would like to thank you for a very informative course and at very good value.</p> <p>The course content was excellent and very well explained by James.</p> <p>James was very personable, patient and friendly. He explained everything in a clear and easily understandable way and imparted his knowledge freely. Please pass on my thanks to him.</p>	No	N/A
20/07/2021	Compliment	Nature Recovery	Email	<p>Positive feedback on a visit arranged for Marian Spain NE CEO</p>	No	N/A
20/07/2021	Compliment	Planning	Email	<p>Comment regarding the Board's submitted response to the Glover Review (Proposal 6) questionnaire: <i>Awesome John - and I am learning so much.</i></p>	No	N/A

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20/07/2021	Compliment	Planning	Email	Comment regarding the Board's submitted response to the Glover Review (Proposal 6) questionnaire: <i>Well done John - this is a first class response to a sensitive and complicated issue.</i>	No	N/A
22/07/2021	Compliment	Voluntary Wardens	Email	Comment on path improvement works carried out by Wardens on Circuit of Bath <i>"Thanks to all the team great job, especially working in that heat."</i>	No	N/A
26/07/2021	Compliment	Planning	Email	Comment regarding the Board's submitted response to the Glover Review (Proposal 6) questionnaire: <i>Thanks you again for taking the time to provide such a comprehensive response.</i>	No	N/A
27/07/2021	Compliment	Nature Recovery	Email	Comment from a farmer on the Big Chalk vision <i>"Thank you and wow, what an inspiring vision. Count us in; we will do what we can to support."</i>	No	N/A
27/07/2021	Compliment	Voluntary Wardens	Facebook	This was a lovely route and a good pace- thank you-very enjoyable	No	NA
28/07/2021	Compliment	Planning	Email	Comment regarding the Board's comments on planning application 21/03217/AGRN (B&NES): <i>Thank you for your email and very comprehensive information on this proposed development.</i>	No	N/A
29/07/2021	Compliment	Voluntary Wardens	Facebook	Brilliant work! These ones I use regular and the paths were starting to get a bit dangerous in places	No	NA
02/08/2021	Compliment	Planning	Email	Comment regarding the Board's comments on planning application 20/03392/FUL (B&NES): <i>Just wanted to drop you a line to say thank you for your input in this application and providing the consultation response – we fully agreed with the objections raised and these validated concerns held by officers and our internal landscape consultants.</i>	No	N/A
04/08/2021	Complaint	Nature Recovery	Email	Objection to the use of Belted Galloways in the Cover illustration of the Draft Nature Recovery Plan. <i>"I see that the cover illustration doesn't show our native Cotswold livestock. There is a belted Galloway cow, and no sign of a Cotswold sheep. I could forgive a LEP for getting it do wrong, but the CNL talking about nature recovery? Inexcusable in my book."</i>	Yes	Email explaining the illustration & overall representation of Cotswolds sheep
05/08/2021	Compliment	Nature Recovery	Email	Comment regarding the draft Nature Recovery Plan. <i>"Great plan... I've had a scan through and think you've captured some very strong content in there."</i>	No	N/A
06/08/2021	Compliment	Caring for the Cotswolds	Zoom meeting	Board Members now visit CftC projects. Phil Chapman recently visited the Tysoe Parish Council project. Phil fed back to the Fundraising Working group and was very energised, positive and said he felt proud to be part of it/ involved.	No	N/A
09/08/2021	Compliment	Nature Recovery	Email	Comment on the draft Nature Recovery Plan <i>"I was stunned at how fabulous the Cotswold Nature Recovery Plan was btw."</i>	No	N/A

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11/08/2021	Compliment	Planning	Email	Comment regarding the Board's 'Proof of Evidence' for the Oakley Farm appeal: <i>Just a quick note to say thank you for taking so much trouble with your evidence. I know you are busy with other important issues.</i>	No	N/A
11/08/2021	Compliment	Planning	Verbal	I think that you are a tour de force. The quality of your work is always outstanding.	No	N/A
11/08/2021	Compliment	Planning	Email	Comment regarding B&NES Local Plan consultation: <i>I will share whatever I feel I ought to comment on, or areas of concern, to help a little ...however, you are one of our top planning gurus, so my contributions will be a humble 'heads up'.</i>	No	N/A
11/08/2021	Compliment	Planning	Email	Comment regarding the Board's Proof of Evidence for the Oakley Farm appeal: <i>Well argued.</i>	No	N/A
12/08/2021	Compliment	Planning	Email	Comment (to JM and MC) regarding the Board's role in securing design improvements to planning application 21/01699/FUL (Cotswold DC) - Gallops at Naunton Downs: <i>Can I just say a big thank you for your key involvement in this.</i>	No	N/A
16/08/2021	Compliment	Nature Recovery	Email	Comment on the Lodge Park application to the Landscape Enhancement Initiative <i>"your application was very robust and we found it easy to navigate around the information submitted."</i>	No	N/A
16/08/2021	Compliment	Nature Recovery	Email	Comment on draft Nature Recovery Plan; <i>It is comprehensive and well written document that illustrates the complexities and scale needed to restore a functioning and resilient ecosystem.</i>	No	NA
16/08/2021	Compliment	Planning		I am extremely grateful to have had the opportunity to be the Cotswold Conservation Board's planning volunteer. I feel that it has given me good experience, considerably increasing my knowledge and understanding of the planning application process, the planning system, and planning more generally. Thank you for all of your guidance and support, I have really appreciated it.	No	N/A
16/08/2021	Compliment	Voluntary Wardens	Facebook	Many thanks for your hard works!	No	NA
18/08/2021	Compliment	Nature Recovery	Email	Comment on consultation draft; <i>"... it looks good and reads well. An immense amount of work here... , I think you have an excellent document there that will be important."</i>	No	N/A
19/08/2021	Compliment	Voluntary Wardens	Email	Comment on path improvement works carried out by Wardens on Circuit of Bath <i>"Many thanks to all for your hard work yesterday and for the photos."</i>	No	n/A
23/08/2021	Compliment	Nature Recovery	Email	Comment on consultation draft; <i>"we at the Woodland Trust would like to commend the Nature Recovery Plan. The doc says a lot of the right things and is even more pertinent in the light of today's IPCC Report."</i>	No	N/A
24/08/2021	Compliment	Nature Recovery	Email	Within a response to Big Chalk funding news <i>"many congratulations for all your hard work!"</i>	No	NA
24/08/2021	Compliment	Voluntary Wardens	Email	You and Your team are stars. Thank you so much - work to improve local footpath	No	NA

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25/08/2021	Compliment	Cotswold Way	Facebook	I've been walking bits of the Cotswold Way and with dogs really appreciate the kissing gates. The signage is fantastic - heaps better than the Severn Way where I would have been stuck without a guidebook. Thankyou.	No	NA
27/08/2021	Compliment	Nature Recovery	Email	Comment on draft Nature Recovery Plan; <i>"Overall we thought this was really good work and highlights the nature challenge and opportunity far more comprehensively than anything previous from AONB and we're very happy to support it... In any case Simon, again our congratulations "</i>	No	NA
27/08/2021	Compliment	Rural Skills	Email	As a quick follow on to the stone walling course that Helen and I attended over the last two days I just wanted to say how much we enjoyed it. James was an extremely good instructor and we learnt a great deal in a very short time. We could not believe the confidence that we gained in being involved in the dismantling and rebuilding of the section of wall. The group dynamics were also excellent and made it great fun with a lot of good hearted banter. Please thank everyone concerned.	No	N/A
28/08/2021	Compliment	Nature Recovery	Word doc via email	Comment on draft Nature Recovery Plan: <i>We were all very impressed with the coverage of the issues, the detail of information and the thought which lies behind the proposals. We recognised that the document stems from years of knowledge and understanding of the issues around nature recovery, combined with a desire to create change.</i>	No	NA
31/08/2021	Compliment	Nature Recovery	Email	Comment on draft Nature Recovery Plan: <i>"I would like to say that I think the report is great, it reads well and is informative, "</i>	No	NA
01/09/2021	Compliment	Nature Recovery	Email	Reaction to news of securing NE funding; <i>"congratulations on securing the NE contribution; great work"</i>	No	NA
01/09/2021	Compliment	Nature Recovery	Email	Comment on draft Nature recovery plan: <i>"an excellent and comprehensive piece of work."</i>	No	NA
01/09/2021	Compliment	Voluntary Wardens	Email	<i>..I live in Whiteshill and often walk over towards Pitchcombe. Imagine my surprise when I saw a bridge had been built recently on that footpath which goes over the Painswick stream. Previously it meant negotiating an awkward 'v'-shaped cutting in a high farm gate and then you still had the stream to go through ..now it's brilliant all thanks to your volunteers! I posted the attached pictures onto our Whiteshill & Ruscombe Facebook page and score of people have seen it and also left comments. We are so grateful to the Cotswold Voluntary Wardens for improving the access in such a positive way!</i>	No	NA
03/09/2021	Compliment	Nature Recovery	Email	Response to securing NE funding for Big Chalk <i>"Brilliant work on your part! Thank you very much for all your efforts."</i>	No	NA

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09/09/2021	Compliment	Planning	Email	Comment regarding JM's performance under cross-examination during the Oakley Farm planning appeal inquiry: <i>I think you stood your ground well.</i>	No	N/A
09/09/2021	Compliment	Planning	Email	Comment regarding JM's performance under cross-examination during the Oakley Farm planning appeal inquiry: <i>Well done under XX [cross examination] yesterday – you held your position well.</i>	No	N/A
10/09/2021	Compliment	Planning	Email	Comment regarding JM's performance when cross-examination the appellant's landscape expert witness during the Oakley Farm planning appeal inquiry: <i>Comment regarding JM's performance under cross-examination during the Oakley Farm planning appeal inquiry.</i>	No	N/A
11/09/2021	Compliment	Nature Recovery	Email	Comment on draft Nature Recovery Plan <i>"As I said at the meeting last week, you have done a fantastic job"</i>	No	NA
28/09/2021	Compliment	Nature Recovery	Email	Comment on the Farmers and Nature Recovery in the Cotswolds workshop. Email title: <i>"Nicely done!"</i> Comment: <i>"I think you lead the workshop really well and we heard some really important points from the landowners and farmers. I feel confident we've now heard a good representative selection of farmers' concerns. Good stuff!"</i>	No	NA
29/09/2021	Compliment	Nature Recovery	Email	Comment as part of a team delivering presentations at a national webinar; <i>"Thank you for your presentations – which were brilliant, good to look at and thought provoking... I hope you felt that the sessions were useful and that you appreciated that the audience were massively inspired by what you said. I think the event went better than we had hoped and far better than I feared – a great start to the series and largely due to you."</i>	No	NA
29/09/2021	Compliment	Rural Skills	Email	I just wanted to write a quick note to say thank you for the course last weekend. Emma and I attended and had such a great time. The course was pitched perfectly for us and Nigel was really great fun. You also organised some fantastic weather, as well as the beautiful serene setting. A really great learning and fun experience – thank you!	No	N/A
01/10/2021	Compliment	Planning	Email	Comment regarding appeal decision relating to proposed stables and associated earthworks at Waterley Bottom: <i>Thanks to the SDC team and also to my fellow Ward Councillors, John Mills, the CPRE, NNPC and residents that have supported each other in opposing this inappropriate application and I'm delighted that the Inspector has determined to agree and to refuse the Appeal and the application itself.</i>	No	N/A

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04/10/2021	Compliment	Rural Skills	Email	Thanks for the course, I know where the next course is and not that far from me. I came home and booked myself on the drystone walling weekend at Burford, it's the weekend before my Hedge laying course. If at any point you do Hedge laying at Guiting Power or near to me then would you let me know as I may book another Hedge laying course as well. I'm glad I found your website because I've enjoyed the courses but also its really nice to come together with people you have never met and leave at the end of the day as a group of friends.	No	N/A
06/10/2021	Compliment	Nature Recovery	Email	Comment on final version of Nature Recovery Plan "... <i>Its an extremely well written, detailed and intelligent document.</i> "	No	NA
06/10/2021	Compliment	Rural Skills	Email	Thanks for the pics and a lovely day in the rain. Very much looking forward to a summer follow up!! Thanks again for the loan of the book too.	No	N/A
09/10/2021	Compliment	Rural Skills	Email	Thanks for the great course, has inspired both Isaac and me to crack on with our wall.	No	N/A
09/10/2021	Compliment	Rural Skills	Email	Verbal thanks for great day of woodland management / coppicing / den making with group of 10 - 13 year old students. Reiteration of further activity to consolidate CNL's relationship with school.	No	N/A
10/10/2021	Compliment	Wardens	email	Fantastic work - thank you	No	NA
12/10/2021	Compliment	Nature Recovery	Board minutes	Many positive comments concerning the Cotswolds Nature Recovery Plan at its adoption during the Board meeting of 12th October. The draft minutes record: " <i>Overall, the Board Members were hugely impressed with the plan and commended Simon Smith for leading its production.</i> "	No	NA
12/10/2021	Compliment	Planning	Email	Comment regarding presentation given to Tewkesbury BC planning teams on our Landscape-led Development and Housing Position Statements: <i>Thank you John for taking the time to come on Monday and give us a very interesting presentation – I certainly learnt a few things.</i>	No	N/A
18/10/2021	Compliment	Cotswold Way / Wardens	Facebook	What a pleasure to walk such a well maintained path with such clear waymarking in intelligent places. Some other Trails should take a leaf out of your book	Response through Facebook	Response through Facebook
18/10/2021	Compliment	Nature Recovery	Email	Comment on hearing of adoption of plan: " <i>Well done Simon, a lot of hard work has paid off – congratulations</i> "	No	NA

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19/10/2021	Compliment	Planning	Email	<p>Many thanks for your time on Friday talking us through some of the key planning issues that the Cotswolds National Landscape is facing. It was really insightful hearing about the different opportunities and pressures on land within and outside of the AONB boundaries, and the fine balance in delivering for nature, recreation, housing demand, climate change, and net zero ambitions. It was useful to be updated on development proposals including the A417, renewable energy, and various housing applications.</p> <p>I also wanted to extend my thanks for your input to date on the Glover planning recommendations - I know that you have fed across valuable thoughts and reflections into work that Andrew has been leading on over the past few months.</p>	No	N/A
21/10/2021	Compliment	Planning	Email	Comment relating to JM's research regarding planning application 20/04673/FUL (truck stop): <i>Good research John. Excellent work.</i>	No	N/A
25/10/2021	Compliment	Nature Recovery	Email	Response to adopted version of Nature Recovery Plan: <i>"This really is an excellent plan, so really well done it getting it to adoption."</i>	No	NA
25/10/2021	Compliment	Nature Recovery	Email	Response to adoption of Nature Recovery Plan <i>"That's fantastic news. Congratulations and many thanks for pulling it all together. Great stuff."</i>	No	NA
25/10/2021	Compliment	Rural Skills	Email	Daniel and I enjoyed the course, and we found it very informative. Also, our developing skill has created a small part of a dry stone wall in Oxfordshire!	No	N/A
27/10/2021	Compliment	Nature recovery	Email	<i>"I just wanted to drop you a quick note to congratulate you on your work on Cotswolds Nature Recovery Plan. It is a great document. I am really pleased that it was adopted by the Board of the Cotswolds National Landscape and for you to know that we have shared it widely around our team too."</i>	No	Replied
29/10/2021	Compliment	Wardens	email	I had a delightful volunteer telephone me yesterday who was so helpful. They have had the same problem with a walkway in Chipping Camden. They will put a step up at either end in the next few weeks. Please would you ensure that my very sincere thanks go to all involved. My walking friends and I are delighted and relieved.	No	N/A
30/10/2021	Compliment	Wardens	email	Thank you for all the maps, walking routes and cycling routes you publish online. They are very useful.	No	N/A
02/11/2021	Compliment	Wardens	email	Landowners is over the moon with all the help you have given her! Thank you very much for this! Much appreciated.	No	NA
10/11/2021	Compliment	Wardens	Facebook post	You are really an amazing 'can do' group of volunteers - fencing work at Jackdaws quarry	No	No

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17/11/2021	Compliment	Planning	Email	Just a quick note to say thanks for (presumably!) saying nice things about me to Paul Esrich! I offered to volunteer for the AONB here and he must have contacted you to check I was likely to be okay to work with. Had my first online meeting and discussion with him today. Should be interesting stuff going forwards. Thanks ever so much again and hopefully I'll live up to any recommendation you made!	No	N/A
17/11/2021	Compliment	Wardens	email	I would like to thank you and your Cotswold Trail Team for replacing my father's seat and plaque on the Cotswold Way just outside Dyrham village. It's very fitting that the new seat's position overlooks the countryside that he passionately fought hard to protect for many years.	Yes	email of thanks
19/11/2021	Compliment	Planning	Email	Comment relating to JM's planning presentation to the Cotswold Voluntary Wardens: <i>Thank you very much for the informative talk you gave us this afternoon. I had a career in Town Planning but retired a long time ago so found it particularly interesting.</i>	No	N/A
19/11/2021	Compliment	Planning	Email	Comment relating to JM's planning presentation to the Cotswold Voluntary Wardens: <i>Many thanks for your talk this afternoon. As I said, I can't imagine how you do the job! Exhausting scope and range and how on earth do you prioritise. Anyway I thought there was a good amount of questions and interest and it is important that wardens know of your role within the Board. Thanks again.</i>	No	N/A
22/11/2021	Compliment	Rural Skills	Email	Many thanks for the course this weekend which we really enjoyed - sadly we had to leave early both days as we had a bereavement in the family in the week which meant we had other responsibilities but Richard was great and it was a lovely team of people. Thanks	No	N/A
24/11/2021	Compliment	Planning	Email	Comments relating to comments on planning application 20/04673/FUL (Cotswold DC): <i>Excellent response, well argued, don't think you've missed anything there.</i>	No	N/A
30/11/2021	Compliment	Planning	Email	Good in all aspects, and great that you will be meeting with the Parish council (in response to application 21/0050/CWS73M)	No	N/A
01/12/2021	Compliment	Planning	Email	Comments relating to comments on planning application 20/04673/FUL (Cotswold DC): <i>Just to let you know, a number of people have said to me how good they thought your response on this was.</i>	No	N/A
03/12/2021	Compliment	Planning	Email	Pitchcombe Parish Council has asked that I send their formal thanks for the works done by yourselves and your organisations to achieve the underground cabling around the Village Hall and Church. They also ask that your colleagues are thanked on our behalf	No	N/A

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08/12/2021	Complaint	Planning	Phone Call	Unhappy that our Planning and Landscape Lead had not called her back having left a message a few weeks ago via our new Planning Officer, and she had also not received a response to an email sent to our Chief Exec last night. Matter concerns BANES approving a planning application despite an objection letter from ourselves.	Yes	Office Manager returned call, apologised for any delays. Agreed Planning Lead would call her Friday morning. Planning Lead called on 10/12. Planning Lead checked records and had returned call in November and spoke to her back then, which appears to have been forgotten. Planning Lead has followed up the complaint and provided input and explanation regarding the BANES application.
10/12/2021	Compliment	Nature Recovery	E-mail	feedback from a presentation on nature recovery in the Cotswolds " <i>I would just like to repeat Simon's thanks - a very informative and engaging talk - with some excellent advice and action points. And delivered with warmth and passion.</i> "	No	N/A
07/01/2022	Compliment	Planning	Email	Comment relating to our response to the Tewkesbury Borough Plan Main Modifications consultation: ' <i>I am very impressed by the attention to detail of your reply.</i> '	No	N/A
13/01/2022	Complaint	Website	Email	1) Issue with self-guided map not drilling down to specific walks (where more than one walk starts from the same starting point), although all walks for a selected area are listed below the map and able to download from there. 2) Problem with a couple of walk downloads pulling through GPX files rather than PDF files	Yes	Office Manager reviewed issues reported, a few GPX files had accidentally been linked to from the web library for Cotswold Gateway walks instead of the corresponding PDF. Now corrected, Map issue has been raised with our web development team. Trails and Access Lead will provide thank you email with explanation.
17/01/2022	Compliment	Wardens	Email	A small work party of Cotswold Wardens visited Bridewell Gardens last week, Wednesday 12th to clear brash around the base of the vines in Bridewell's vineyard. This is a mammoth task each year, and particularly hard work for our service users, regular garden volunteers, and staff to tackle without support. We're enormously grateful the team were able to support Bridewell's work this way.	No	Forwarded to wardens

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20/01/2022	Compliment	Planning	Email	Comment regarding the Board's response to planning application 21/03159/FUL (Diddly Squat restaurant): <i>I was very impressed by the response of the AONB to the original application and I made Andy aware of this. The measured and detailed responses that our planning department give are always of the very highest standard and it is clear that we are lucky indeed to have people like all of you working for the organisation.</i>	No	N/A
20/01/2022	Compliment	Rural Skills	email	Wow what an amazing day they had - thank you so much! The boys are very keen on game keeping and livestock work, they will be over the moon if you can make that happen, Thank you so much for allowing our pupils to take part in such an amazing opportunity with yourself	No	NA
21/01/2022	Compliment	Everyone's Evenlode	email	The project sounds brilliant	No	NA
27/01/2022	Compliment	Rural Skills	email	Many thanks for a very interesting day on 22 Jan. I'm sure the notes will come in useful.	No	NA
30/01/2022	Compliment	Rural Skills	email	Thanks for another good Hedge Laying day on Saturday.....most enjoyable and satisfying	No	NA
31/01/2022	Compliment	Wardens	email	Just a quick 'thank you' to you and the volunteers who fitted the kissing gate and repaired the stile for me. They worked really hard and I'm very pleased with the result. Please pass my thanks on to all concerned, it's a job well done.	No	NA
02/02/2022	Compliment	wardens	Letter	Thanks and gratitude for your amazing work....	No	NA
08/02/2022	Compliment	Everyone's Evenlode	email	First monthly update (newsletter) for Everyone's Evenlode - This is brilliant, thank you for sharing, please include me in the monthly updates going forward!	No	Update to be shared monthly
09/02/2022	Compliment	Rural Skills	email	Many thanks for that. We really enjoyed the day & found it very useful. Hopefully we can put it into practice! (Additional note: Geraldine's thanks was reiterated by other course participants in person).	No	NA
10/02/2022	Compliment	Cotswold Way	email	I'd like to thank all at National trails for the amazing work they do and am lucky to have met so many lovely walkers over the years.	No	NA

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11/02/2022	Compliment	Rural Skills	email	Thank you so much for yesterday - the boys had a great day. You really are doing some amazing things for the boys and as a school we are very grateful.	No	NA
12/02/2022	Compliment	Rural Skills	email	The day was an unqualified success, with very obvious examples of teamwork, conversational skills and general and confidence building, all of which took place through learning basic conservation values and skills while contributing to a positive, green impact. The result was a clearly expressed request from participants for this not only to be repeated, but to actually become a regular programme. We anticipate that this might provide a pathway for a number of participants to undertake accredited learning, with a view to opening career opportunities in horticulture and other land-based sectors. In all instances, it seems clear that such a programme will also assist in general well-being a confidence-building: for many participants, this was a rare opportunity to engage meaningfully with their local countryside.	No	NA
12/02/2022	Compliment	Rural Skills	email	Thanks, we are so delighted to have you and the Rural Skill programme on the farm.		
14/02/2022	Compliment	Nature Recovery	email	On hearing of the publication of the Nature Recovery Plan <i>"Congratulations! A lot of hard work went into that and the dashboard is really neat"</i>	No	NA
14/02/2022	Compliment	Nature Recovery	email	Response to CNRP publication: <i>Great to see this published Simon – it's come together really well designed up.</i>	No	NA
14/02/2022	Compliment	Nature Recovery	email	Response to CNRP publication: <i>Well done Simon!</i>	No	NA
14/02/2022	Compliment	Nature Recovery	Email	Response to CNRP publication: <i>Huuuuge congratulations, this look fabulous. I can't wait to have a really good rummage around in it.</i>	No	N/A
14/02/2022	Compliment	Planning	email	Excellent response	No	NA
14/02/2022	Compliment	Planning	email	Good one! Thanks.	No	NA
14/02/2022	Compliment	Rural Skills	email	Thanks, I'm so glad the day was such a success - and we are sure it will be a great partnership going forwards.	No	NA
15/02/2022	Compliment	Nature Recovery	email	Response to the CNRP publication: <i>That's good news. Well done. You must be breathing a big sigh of relief. Just taken a quick scan through. All looks great.</i>	No	NA
15/02/2022	Compliment	Nature Recovery	email	Response to CNRP publication: <i>well done for all your hard work on producing this! Congratulations on getting it published, that's great news.</i>	No	NA
15/02/2022	Compliment	Rural Skills	verbal	Summary of verbal response from TK lead to bush-craft day on 14/02: well organised and productive for the group, participants all engaged with the activities on offer, and a good start to this partnership.	No	NA

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16/02/2022	Compliment	Nature Recovery	email	On the launch of the CNRP web page: this new page looks (and reads!) great. The before/after illustrations are an excellent addition too – fantastic artwork.	No	NA
16/02/2022	Compliment	Nature Recovery	email	Response to CNRP publication: <i>What an amazing piece of work! Well done for drawing it all together. I will set aside some time to look through it properly but at first glance, I am highly impressed!</i>	No	NA
16/02/2022	Compliment	Rural Skills	email	Thank you so much for a fantastic day on Saturday. So glad it didn't rain until we left!! I've sent the invoice over to our admin so hoping that goes through quickly.	No	NA
18/02/2022	Compliment	Nature Recovery	e-mail	Response to CNRP: <i>Great achievement Simon. Really nicely written and clearly presented.</i>	No	NA
19/02/2022	Compliment	Rural Skills	Text message	Ed everyone said a big thank you and sorry for having to rush off! Talk soon	No	NA
22/02/2022	Compliment	Planning	Email	Comment on the Board's 'Closing Statement' for the Oakley Farm planning appeal inquiry: <i>Great closing statement John!</i>	No	N/A
22/02/2022	Compliment	Planning	Email	Comment on the Board's 'Closing Statement' for the Oakley Farm planning appeal inquiry: <i>Thank you for such a well-argued point by point rebuttal of this application. I'm very pleased you focussed upon reserved matters for often it is in this area, that even single dwelling. Lots of work, well done.</i>	No	N/A
23/02/2022	Compliment	Planning	Phone Call	Comment on JM's input into the Oakley Farm planning inquiry: <i>On behalf of the Friends of Oakley Farm Pastures, I just wanted to say thank you so much for all of your work and effort on the Oakley Farm inquiry. You were the first person that we called for help on this issue back in 2019 and I don't know what we would have done without your help.</i>	No	N/A
25/02/2022	Compliment	Cotswold Way	Email	Thank you to you and your small team for keeping this exhilarating trail and the signs in such good order.	No	N/A
02/03/2022	Compliment	Everyone's Evenlode	Email	Comment on being part of a school pond-dipping and tracks and signs day at FarmED: 'Thank you so much for having me today, it was a really good experience. I found that the children were definitely having fun.'	No	N/A
02/03/2022	Compliment	Planning	Email	Comment regarding the input of JM and SJ regarding planning application MW.0057/21: <i>I just wanted to thank you both for your comprehensive comments on above OCC application, which were very useful.</i>	No	N/A
05/03/2022	Compliment	Everyone's Evenlode	Verbal	Comments included how much they had learnt and wanting to have their own pair of waders they had enjoyed pond-clearing so much. William said that there was 'nothing we haven't enjoyed' in terms of tasks set.	No	N/A

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07/03/2022	Compliment	Planning	Email	Comment regarding the Board's input into planning application 21/00019/FUL: <i>Thanks again for your comprehensive report on the above application last summer. Your expertise was absolutely invaluable in the Planning Officer's decision to recommend 'refuse'.</i>	No	N/A
08/03/2022	Compliment	Nature Recovery	Email	Comment following Big Chalk workshop: <i>Finally, just to say the workshop was really helpful and well done to Simon and team for developing Big Chalk</i>	No	N/A
09/03/2022	Complaint	Landscape Management	Email	Email not acknowledged regarding request for opinion	Yes	Chief Executive acknowledged and requested Landscape Management Lead to respond
09/03/2022	Compliment	Planning	Email	Comment from Cotswold District Council's Planning Committee meeting to discuss the Truck Stop planning application (20/04673/FUL): <i>Cotswold Natural Landscapes (the old Cotswold Conservation Board) were particularly thanked for the work done by their planning officer that backed up the CDC's own planning officer's recommendation.</i>	No	N/A
09/03/2022	Compliment	Nature Recovery	Email	Comment following two Big Chalk outreach workshops. <i>"Just to say, I really loved the two workshops earlier this week that I came to." This reflects many positive comments from participants at the end of each workshop.</i>	No	NA
09/03/2022	Compliment	Wardens	Email	I hope to come back to the Cotswolds for walking holidays as soon as this COVID situation is over, and tell all of you from the bottom of my heart "Your beautiful works mean a lot to us! Thank you, thank you very very much	No	NA
16/03/2022	Compliment	Planning	Email	Comment from Cotswold District Council's Planning Committee meeting to discuss the Truck Stop planning application (20/04673/FUL): <i>The valuable role played by the CCB (you) was highlighted by the Case Officer and a number of the Planning Cttee, and I would like to add my thanks for your massive contribution.</i>	No	N/A
21/03/2022	Compliment	Rural Skills	Email	Best wishes, but sorry to hear that that you are leaving us. FWAG will be gaining from your welcoming and supporting approach and good communication skills. And what a good time to be joining FWAG! I hope we will still see you around. Cate	No	N/A

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21/03/2022	Compliment	Rural Skills	Email	Hi Ed I gather that you will be leaving us. I would just like to say what a pleasure it has been working with you over the years and I remember many good times we had together. The last couple of years have been extremely difficult and all credit to you for keeping the rural skills programme going through this period. I would just like to wish you all the best in your new job and I am sure you will make as much a success of it as you have done here with us. All the best	No	N/A
31/03/2022	Compliment	Everyone's Evenlode	Verbal	During pond dipping and woodland walk session at Combe Mill, children were overheard saying the following "Ah, I love this", "This is so cool", "I love the woods - the best thing ever!", "This is fun!".	No	N/A
31/03/2022	Compliment	Everyone's Evenlode	Email	As you talked through I scribbled a task map of all the things you are doing (attached) – really impressive and ambitious!	No	N/A
31/03/2022	Compliment	Everyone's Evenlode	Learning Evaluation Form	What could we do to improve the session? Nothing - Perfect! Very happy with the variety and quality of presentation, equipment etc. Thank you so much.	No	N/A
31/03/2022	Compliment	Everyone's Evenlode	Email	Thank you so much again for coming down to support they day, you were an invaluable asset and I learned a great deal from you. I felt that the day was a great success	No	N/A