

Measure Definition: Percentage of planning application consultations responded to on-time.			
Strategic Output: Delivering for landscapes			
Owner: John Mills		Frequency: Quarterly	
Measure Definition: <ol style="list-style-type: none"> Percentage of planning application consultations, above our main consultation thresholds, that we provided a substantive response to by the original deadline. Percentage of responses in Measure 1 that were 'bespoke'. Purpose: To measure how we are performing against statutory consultee requirements.			
Baseline (Q4 of 2020/21): <ol style="list-style-type: none"> Planning application consultations that we provided a substantive response to by the original deadline: 33% (4 out of 12). Percentage of response in Measure 1 that were 'bespoke': 25% (1 out of 4). 		Target: Measure 1: 66% (i.e. two-thirds). Measure 2: 50% (i.e. half).	
Red Measure 1: 0-24% Measure 2: 0-19%	Amber Measure 1: 25-49% Measure 2: 20-39%	Green Measure 1: 50-74% Measure 2: 40-59%	Blue Measure 1: 75-100% Measure 2: 60-100%
Notes: This KPI only considers planning applications that we are pro-actively consulted on by local authorities. The data will be based on the number of relevant consultations responses for which the consultation deadline falls within that quarter. A statutory consultee should aim for 100% of relevant consultations to be responded to by the original deadline. However, we do not currently have the resourcing required to fulfil the obligations of a statutory consultee. That is why our target is not 100%. Ideally, all such consultation responses should be 'bespoke' responses. However, with current resourcing, we may just have to provide 'standard' responses in some instances. The level of information provided in our 'standard' responses is still sufficient to constitute a 'substantive' response.			